

eFax Corporate®

The Leading Digital Cloud Fax Technology



CLOUD-BASED FAXING FOR YOUR BUSINESS

eFax Corporate® is the world's leading enterprise-grade cloud fax solution, providing state-of-the-art Digital Cloud Fax Technology (DCFT) to clients seeking an internet-based alternative to traditional paper-based fax machines.

From small offices to thousands of users across organizations and regions, to customized application faxing via APIs, eFax Corporate® makes it possible to streamline the exchange of business-critical documents and eliminate the costly infrastructure of an in-house fax network.

Fax by email, API, mobile app, or web portal – our solution is convenient, highly secure, and reliable. As a HITRUST CSF Certified® platform, we meet the highest compliance levels required by heavily-regulated industries. A highly-secure document exchange platform, eFax Corporate offers TLS information transport and data encrypted in transit and at rest, meeting HIPAA, PCI, and TruSight requirements.

Our platform's specialized tools, such as the eFax Router, help automate client business processes and workflow, delivering a strong return on investment, improving worker productivity, and promoting goals of interoperability for secure document exchange.

eFax Corporate is powered by a network of secure data centers and colocations distributed across Europe, North America, Europe and Asia, providing unmatched reliability and redundancy. Our send and

receive services provide one of the highest SLAs in the industry, delivering unmatched system uptime, transparent performance metrics, and improved document workflows to millions of customers every day.

EFAX CORPORATE BENEFITS

Enhanced Productivity: eFax Corporate is ideal for companies with high-volume faxing, remote staff, and mobile sales professionals. Employees receive faxes as email attachments anywhere Internet access is available.

Ease of Integration: eFax Corporate integrates natively with major desktop and enterprise applications, including Microsoft Outlook, Microsoft 365, SAP, and Gmail. Your employees can start using eFax Corporate immediately with minimal training. In addition, eFax Enterprise API allows direct integration of cloud fax capability within your applications.

Reliable and Secure Fax Network: The eFax Corporate global network is protected by firewall, redundancy, and security technologies that ensure a 99.5% uptime, rapid delivery times, and unparalleled transmission security.

Redundancy of Critical Elements: Our redundant servers, connections, storage points, and transport network provide superior protection that will compensate for the loss of a single colocation.

Largest Selection of Fax Numbers Worldwide: Local and toll-free fax numbers are available throughout our network, in more than 49 countries on six continents.



Enhanced Features: Many of our advanced features help users meet compliance and security regulations. We also offer specialized tools to improve specific workflows, such as eFax Messenger and eFax Sendit.

Administration: The Corporate Admin online tool lets you manage users, groups, permissions, generate reports, and view logs.

Cost-Effective Faxing: Our solution is an ecofriendly, pay-for-usage alternative to analog fax machines and in-house fax servers; it requires no additional software, dedicated IT resources, or paper handling.

EFAQ CORPORATE TOOLS

eFax Enterprise API

- For rapid, high volume faxing
- Fax API: send, receive, list, delete, view
- Admin API: manage and create users, view lists, and download usage reports

eFax Sendit

- Add-on to the eFax Router tool, where users can compose and submit faxes to their installed eFax Router for transmission.
- Supports multiple documents and destinations

Printer Driver

- Send faxes by simply printing a document and selecting the eFax Corporate Printer.

eFax Secure

- This optional feature allows you to download faxes from a secure HTTPS portal with encrypted storage (AES-256) for complete security and compliance.

eFax Messenger

- Windows-based desktop application
- Interface for viewing and sending faxes
- Create, edit, send, and store faxes
- Add tags and overlay signatures

GENERAL FEATURES

Administration

- Telephone and online support 24/7/365
- Detail reporting (usage, user, job codes, client billing) in CSV format
- User and Group account management
- Specify company domains for receiving faxes

Storage

- Configurable storage retention policy, including lifetime storage
- Unlimited size fax storage
- Search stored faxes via keywords & tags

Compliance, Security, and Certifications

- HITRUST CSF Certified®
- HIPAA and HITECH
- SOX, GLBA compliance
- Meets TruSight requirements
- PCI compliant (merchant)
- SOC 2 Type 2 reports available annually
- Full SAP Integration: Our SAP Connector is certified under SAP's latest BC-SMTP requirements, making it easy for you to integrate your SAP environment.



Inbound Service (Receive)

- Local and Toll-free Direct Inward dialing
- Receive faxes as email attachments
- Assign up to 5 email addresses per line
- Customisable inbound templates
- Up to 999 pages per fax transmission
- Unlimited inbound faxes per user
- Send faxes from any email address
- Standard inbound templates in five languages (English, German, French, Spanish, Dutch)
- Customizable inbound templates
- Sending party CSID
- Port existing telephone numbers

Outbound Service (Send)

- Support for 50+ native file types
- Up to 10 email attachments/20MB
- Send to up to 50 recipients/70MB with Enterprise APIs
- Custom cover sheets
- Auto resend attempts up to 5
- Configurable CSID
- Configurable fax receipt

eFax Corporate is Your Trusted Partner in Secure and Compliant Electronic Document Exchange

When it comes to faxing your and your clients' critical documents, you should trust only the world's fax leader. For twenty years, that has been the same provider – eFax Corporate.

Trusted by more heavily regulated organizations than any other cloud fax provider, eFax Corporate is also the choice for most of the Fortune 500 and thousands of other mid-sized to large businesses.

Our cloud fax services are HITRUST CSF Certified® and meet TruSight requirements; it can also help your organization meet SOX and GLBA compliance requirements and improve your overall document workflows.

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